



## Special Districts Department Water and Sanitation Division

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### IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

## County Service Area 70 W-4 (Pioneertown) has Levels of Arsenic above the Drinking Water Standard

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

The County of San Bernardino, Special Districts Department, Water and Sanitation Division (Division) routinely monitors for the presence of drinking water contaminants. Water sampled on November 6, 2018 showed arsenic levels of 32-120 micrograms per liter (ug/L). Compliance is based on the Running Annual Average (RAA) of results. The 4th quarter 2018 Arsenic RAA was 64 ug/L. This is above the standard or maximum contaminant level (MCL) of 10 ug/L.

#### What should I do?

- **You do not need to use an alternative water supply (e.g., bottled water).**
- This is not an emergency. If it had been, you would have been notified immediately. However, some people who drink water containing arsenic in excess of the MCL over many years may experience skin damage or circulatory system problems, and may have an increased risk to getting cancer.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

#### What happened? What is being done?

The Division, in collaboration with Environmental Health and Safety (EHS) and the Third Supervisorial District, is working to find a solution to the water quality and quantity issues, and to comply with the California Safe Drinking Water Act.

For more information, please contact Steve Samaras at 760-955-9885 or the Division at 12402 Industrial Blvd., Suite D-6, Victorville, CA 92393

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

#### Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by the County of San Bernardino, Special Districts Department, Water and Sanitation Division on behalf of CSA 70 W-4.

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