

FREQUENTLY ASKED QUESTIONS:

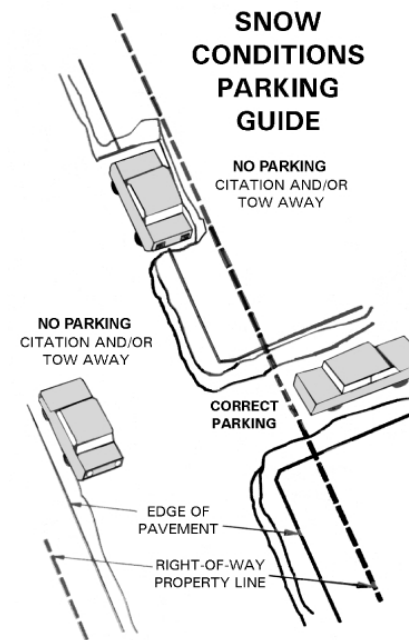
- **How many miles of roads are within the District?**
20.90 miles
- **Who do I call if I think my road may have been missed?**
Submit a snow removal request at: www.specialdistricts.sbcounty.gov
- **Will my road get plowed as soon as there is 3" on the ground?**
No, plows are activated at 2 to 3 inches. Depending on the road location within the district and the depth of snow, it could take up to 8 hours for your road to be Opened.
- **Why do I have a berm?**
To create a passable travel lane, the snow plows push snow to the side of the road. Effort is made to limit berms but they are a natural outcome when clearing snow.

MEET THE PROVIDER:

- **Contractor:** Bear Valley Paving, Inc.
- **Contract Term:** September 2020 to June 2025
- **Equipment:** 4 trucks, 2 loaders, 2 graders and 6 personnel

REMINDERS:

- Please wait until at least two passes before shoveling your driveway.
- Primary roads are first priority over secondary roads.
- Full width and secondary roads will be completed after primary roads receive one pass.
- Plows are activated on paved roads at 2-3 inches.
- Plows are activated on dirt roads at 4-6 inches.
- Cleanup, widening, and berm removal if applicable will begin within 24 hours after the storm is over.
- Move your trash cans off of the street.
- Stalled cars or vehicles putting chains on in the plows path may cause routes to be skipped or modified.
- Snow depths are measured on the roadway not fences or back deck.
- Accumulations are generally far less on the road surface.
- **Interactive Map:**
<https://sbcountydpw.maps.arcgis.com/home/index.html>



DEFINITIONS:

Passable:

Less than 8" of snow on road. Approved to travel with properly equipped vehicle. (Chains on all drive wheels.)

Open:

Plow has made at least one pass on road.

Clear:

Plow has made at least two passes on road. Plowed to maximum width to allow two-way traffic.

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LEGEND

- Plow Truck** (Pink line)
- Plow Truck 1** (Yellow line)
- Plow Truck 2** (Blue line)
- Loader** (Green line)
- Grader/Loader** (Black line)

SNOW PLOW ROUTES:

- Typically plowing occurs in an East to West and South to North fashion.
- Primary roads are opened before Secondary roads.
- For safety, snowplows tend to make right turns where feasible.

REMOVAL SCHEDULE:

Depth of Snow During Storm	Snow Plowing Schedule
2" to 3"	Plows are activated (paved)
2" to 8"	1 Pass Every 8 Hours
8" to 20"	1 Pass Every 12 Hours
Greater than 20"	1 Pass Every 24 Hours

COMPLETION GUIDELINES:

Depth of Snow During Storm	Approximate Time to Complete Work AFTER End of Storm
0" through 10"	24 hours
10" through 20"	36 hours
20" through 30"	48 hours
30" through 40"	72 hours
40" and up	96 hours