Welcome to the new WATER AND SANITATION ONLINE BILLING PORTAL

San Bernardino County Public Works, Special Districts Division of Water and Sanitation has upgraded its billing system to include a new online portal.

NEW ONLINE PORTAL FEATURES INCLUDE

- Access To Your Account Information 24/7
- Update Account Information Instantly
- Go Green With E-Billing
- Monitor Multiple Billing Accounts
- Pay Bills Online And Avoid Service Charges
- Set-up Auto Pay!

New to the Online Billing Portal? No problem! Get started by following the seven easy steps on the next page. Register, create your User ID and link your utility account today!

Not sure if your district is serviced by San Bernardino County? No worries! We are only a phone call or email away.

Call: 760-955-9885, or

Email: customerservice@sdd.sbcounty.gov









Get Started Today! Go To: MyWASBill.org

STEP 1:				
	THE REAL PROPERTY AND A RE			
	Special Districts Self Service			
Home	Welcome to the new San Bernardino County Water and Sanitation Online Billing Portal.			
Customer Self Service	To use this portal you must be a customer of one of the districts serviced by San Bernardino County Public Works, Special Districts Division. If you are unsure if you are in one of our service areas, please email your service address to our customer service center, at <u>customerservice@addshountryop</u> , and we will let you know.			
	Login & Register			
	We have updated our login security. Please use the link below to login or register for the first time.			
	If you have performed or created an an exception of the Ray power information integra are warpierson for the third in the signal power have the theorem "provide the signal power in the signal power information of the signal "provide the signal power in the signal power information" and the Doing a will ensure you integra and the signal power information of the Doing and the signal power in the signal power information of the signal power of the signal power in the signal power information of the signal power information of the signal power information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the Doing a will ensure you information of the signal power information of the signal power information of the Doing a will be a signal power information of the signa			
	If you are new to the site, click the "Login/Register" button below and click: "Sign Lp" at the login screen.			
	If you have any issues with this process please contact customer service at customerservice@idd.stbcount.yop.			
	"LOGIN/REGISTER" BUTTON			

On the "Home" page, click the **Login/Register** button at the bottom of the screen to register for an account.

STEP 2:	
	Sign in to community access services.
	G Sign in with Coogle
	Sign in with Apple
	Sign in with Microsoft
	Sign in with Facebook
	CR CR
	Password
	Remarrisher me
	Sign in CLICK THE
	Forgot Resource? Minlock account? Hele "SIGN UP" HYPERLINK
	Den't have an account? Signus

On the "Sign In" page, click on the **Sign up** hyperlink at the bottom of the screen to create a User ID.

STEP 3:		
	Create an account	
	Password *	COMPLETE ALL FIELDS THEN
	First name *	CLICK THE "SIGN UP" BUTTON
	Last name *	
	* indicates required field	
	Sigirup Datus tistis	
	Back to sign in	

On the "Create an Account" page, complete all fields and then click the **Sign up** button to create your account.

STEP 4:

Verification email sent
To finish signing in, check your email.
Back to sign in

An email confirmation will be sent to verify the email address you registered with. **Check your email** and follow the prompts to verify your email address before signing into your new account.

	Account Settings		
Customer Self Service	Account Information		
	Now logged in as	WATER CUSTOMER ID	
	Last successful login	2/28/2022	
	Last failed login	2/28/2022	
	Password last changed	2/28/2022	CLICK THE
	Password expires in	364 days Change Password	"LINK TO ACCOUNT"
	E-Mail address	wascustomer@mail.com Change E-Mail Address	HYPERLINK
	Linked Accounts		

Once signed in, the next step is to link your User ID to your utility account. On the "Account Settings" page, click the **link to account** hyperlink at the bottom right of the screen.

STEP 6	
Customer Self Service	Utility Billing Account Link Setup
Utility Billing	To link your account you will need your account number, custom number and the phone number on file with us. The account and customer number are located on your latest bill. If you need help contact us at 760-955-9885 during normal business hours.
	What is the Account Number? * 654321 What is the Ordoner Number? * 55555
	What is the customer phone number(please use the format 999-999-9999) ?* 760-955-9883 Submit Cancel

On the "Account Link Setup" page, enter your **Account Number** and **Customer Number** found on your utility bill. Enter your 10-digit **Phone Number** separated by dashes to link your User ID to your utility account.

STEP 7	•		.
	Account Settings		
Customer Self Service	Account Information		
	Now logged in as	WATER CUSTOMER ID	
	Last successful login	2/28/2022	
	Last failed login	2/28/2022	
	Password last changed	2/28/2022	
	Password expires in	364 days Change Password	
	E-Mail address	wascustomer@mail.com Change E-Mail Address	
	Linked Accounts		
	Existing accounts can be "linked" to service module that allows user-con "link to account" to reach the page	your self-service user id. These links give you quick access to an account' trol over account linking, hyperlinks such as 'link to account' or 'remove' where new account links can be created, and where additional instruction	s details, bills, etc. For each self- will appear below. Click a module's s are provided.
	Utility Billing Accounts		link to account
	Account	Customer	
	654321	555555	remove
	Go To Module Homepage	CLICK YOUR 6-DIGIT UTILITY ACCOUNT	NUMBER HYPERLIN
		TO ACCESS AVAILABLE ONLINE BILLIN	G PORTAL FEATURE

Return to the "Account Settings" page and click your 6-digit **utility account number** (see example above) hyperlink to view/pay your bill, change address, set-up auto pay, etc.

Have multiple utility accounts? Repeat steps 5 and 6 above to link additional accounts.