## **DEPARTMENT OF PUBLIC WORKS**

SPECIAL DISTRICTS WATER AND SANITATION DIVISION 222 W. HOSPITALITY LANE, 2<sup>ND</sup> FLOOR SAN BERNARDINO, CA 92415 P.O. BOX 11969 • SAN BERNARDINO, CA 92423

OFFICE: (760) 955-9885



STEVE SAMARAS DIVISION MANAGER

# **COUNTY SERVICE AREA 64**

# WATER AND SEWER OPERATIONS REPORT

FEBRUARY 2023

### **DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE**

- 1. The annual cycle of water valve exercising and dead-end flushing for 2023 has started. The totals for February are as follows: valves exercised: 37; hydrants flushed: 19, dead ends flushed: 4, blow offs: 0.
- 2. Routine daily maintenance performed at all facilities during normal system checks and logging.
- 3. During the month of February, Division staff completed 67 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
- 4. There were 81 Underground Service Alerts (USA's) called in during the month of February.
- 5. There were 0 fire flow tests completed for District customers during the month of February.
- 6. There were 3 water permit/meter sets issued in February.
- 7. There were 3 sewer permits issued in February.
- 8. There were 0 sewer/water availability letters issued during the month of February.
- 9. There were 9 emergency call-outs during the month of February.

### METER REPLACEMENT PROJECT COMPLETED

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. New customer billing features are currently being worked on. A new mobile application "Eye on Water" is now available for customers.

## **STREET SWEEPING**

Street sweeping did not occur during the month of February due to the sweeper being in the shop for repairs. Sweeper repaired in March, sweeping has now resumed.

## CIP'S PLANNED FOR 2023

- Water main line study remaining useful life job is still out to bid; however, we anticipate the successful contractor's fieldwork to now begin this summer
- Archway design approval needed by the community of Spring Valley Lake. Staff are now working with the SVL MAC and reviewing several potential options
- Lakeview sewage lift station rehab and odor control project, now waiting on 90% design plans from vendor
- Design new 2 MG reservoir In planning phase
- Well #1 & #3 replacement project design a new well #8. Staff are working with SVL MAC on this project

### **GENERAL BUSINESS**

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

#### https://specialdistricts.munisselfservice.com/

CSA 64 customer rates are now being proposed by Special Districts. There have been no rate changes since July 1, 2015. The methodology proposed is 3.5% increase which is based on the minor inflationary increases that are necessary to stabilize revenue looking forward three (3) years.

The water replacement obligation to private water rights holders and Watermaster for Water Year 2021-22 is \$452,145. The make-up obligation is \$10,395.

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last eight years. The last spill occurred in February 2015. There were no SSO's in February.

During the month of February, 15.78 million gallons of sewage was pumped to the Victor Valley Wastewater Reclamation Authority (VVWRA) and charges to the district for this wastewater treatment service was \$75,244.61.

In February, total linear feet cleaned of the sewer collection system main pipeline was 3,275 and 5,639 linear feet was televised.

## WATER CONSERVATION

The Division would like to remind customers of the three-day outdoor watering restrictions and that the following State prohibitions are effective until January and may be necessary until June 2023:

- Outdoor watering that lets water run onto sidewalks and other areas (except incidental runoff)
- Washing vehicles without an automatic shutoff nozzle
- Washing hard surfaces like driveways or sidewalks that do not absorb water
- Street cleaning or construction site preparation
- Filling decorative fountains, lakes, or ponds
- Outdoor watering within 48 hours after at least 1/4 inch of rainfall
- Watering ornamental turf on public medians
- Watering non-functional lawns in commercial, industrial, and institutional areas, including common areas of Homeowners Associations (HOAs)

# **LIFT STATION PUMP HOURS**

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	February	124.6	4.4
Lakeview	February	139.4	4.9
Parkway	February	107.9	3.8

## **WATER PRODUCTION**

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	February	66.6	4.1
3	February	60.0	5.7
5	February	149.7	25.6
6	February	153.5	56.2
7	February	92.6	30.0
		<del>-</del>	TOTAL: 121.6