

# DEPARTMENT OF PUBLIC WORKS

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SPECIAL DISTRICTS WATER AND SANITATION DIVISION  
222 W. HOSPITALITY LANE, 2<sup>ND</sup> FLOOR  
SAN BERNARDINO, CA 92415  
P.O. BOX 11969 • SAN BERNARDINO, CA 92423  
OFFICE: (760) 955-9885



STEVE SAMARAS  
DIVISION MANAGER

***COUNTY SERVICE AREA 64***

**WATER AND SEWER OPERATIONS REPORT**

APRIL 2023

## **DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE**

1. The annual cycle of water valve exercising and dead-end flushing for 2023 has started. The totals for April are as follows: valves exercised: 139; hydrants flushed: 57, dead ends flushed: 11, blow offs: 0.
2. Routine daily maintenance performed at all facilities during normal system checks and logging.
3. During the month of April, Division staff completed 166 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 67 Underground Service Alerts (USA's) called in during the month of April.
5. There was 1 fire flow test completed during the month of April.
6. There were 2 water permit/meter sets issued in April.
7. There were 2 sewer permits issued in April.
8. There was 1 sewer/water availability letter issued during the month of April.
9. There were 7 emergency call-outs during the month of April.

## **METER REPLACEMENT PROJECT COMPLETED**

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. New customer billing features are currently being worked on. A new mobile application "Eye on Water" is now available for customers.

## **STREET SWEEPING**

Normal street sweeping occurred during the month of April.

## **CIP'S PLANNED FOR 2023**

- Water main line study – remaining useful life job is still out to bid; however, we anticipate the successful contractor's fieldwork to now begin this summer
- Archway design approval needed by the community of Spring Valley Lake. Staff are now working with the SVL MAC and reviewing several potential options
- Lakeview sewage lift station rehab and odor control project; 90% design plans from vendor by the end of May
- Design new 2 MG reservoir – In planning phase
- Well #1 & #3 replacement project – design a new well #8. Staff are working with SVL MAC on this project

## **GENERAL BUSINESS**

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

**<https://specialdistricts.munisselfservice.com/>**

On March 28, 2023, the Board of Supervisors approved a 3.5% rate increase for three years. The new water and sanitation rates will go into effect on July 1, 2023.

The water replacement obligation to private water rights holders and Watermaster for Water Year 2021-22 is \$452,145. The make-up obligation is \$10,395.

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last eight years. The last spill occurred in February 2015. There were no SSO's in April.

During the month of April, 16.80 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWVRA) and charges to the district for this wastewater treatment service was \$80,098.57.

In April, the total linear feet cleaned of the sewer collection system main pipeline was 3,150.

## **WATER CONSERVATION**

The Division would like to remind customers of the three-day outdoor watering restrictions and that the following State prohibitions are effective until January and may be necessary until June 2023:

- Outdoor watering that lets water run onto sidewalks and other areas (except incidental runoff)
- Washing vehicles without an automatic shutoff nozzle
- Washing hard surfaces like driveways or sidewalks that do not absorb water
- Street cleaning or construction site preparation
- Filling decorative fountains, lakes, or ponds
- Outdoor watering within 48 hours after at least 1/4 inch of rainfall
- Watering ornamental turf on public medians
- Watering non-functional lawns in commercial, industrial, and institutional areas, including common areas of Homeowners Associations (HOAs)

### LIFT STATION PUMP HOURS

<b>LIFT STATION</b>	<b>MONTH</b>	<b>TOTAL HOURS</b>	<b>AVERAGE HOURS PER DAY</b>
Catalina	April	144.8	4.8
Lakeview	April	141.8	4.7
Parkway	April	111.5	3.7

### WATER PRODUCTION

<b>WELLS</b>	<b>MONTH</b>	<b>TOTAL HOURS</b>	<b>WATER PRODUCED (AF)</b>
1	April	31.7	1.9
3	April	98.4	9.9
5	April	217.6	37.2
6	April	218.0	80.4
7	April	169.2	55.7
			<b>TOTAL: 185.1</b>