## **DEPARTMENT OF PUBLIC WORKS**

SPECIAL DISTRICTS WATER AND SANITATION DIVISION 222 W. HOSPITALITY LANE, 2<sup>ND</sup> FLOOR SAN BERNARDINO, CA 92415 P.O. BOX 11969 • SAN BERNARDINO, CA 92423

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STEVE SAMARAS DIVISION MANAGER

# **COUNTY SERVICE AREA 64**

## WATER AND SEWER OPERATIONS REPORT

**JULY 2023** 

### **DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE**

- 1. The annual cycle of water valve exercising and dead-end flushing for 2023 has started. The totals through July are as follows: valves exercised: 216; hydrants flushed: 79, dead ends flushed: 33. blow offs: 0.
- Routine daily maintenance performed at all facilities during normal system checks and logging.
- During the month of July, Division staff completed 92 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
- 4. There were 66 Underground Service Alerts (USA's) called in during the month of July.
- 5. There were 0 fire flow tests completed during the month of July.
- 6. There was 1 water permit/meter set issued in July.
- 7. There was 1 sewer permit issued in July.
- 8. There was 1 sewer/water availability letter issued during the month of July.
- 9. There were 5 emergency call-outs during the month of July.

#### METER REPLACEMENT PROJECT COMPLETED

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

### STREET SWEEPING

Normal street sweeping occurred during the month of July. The Board Agenda Item for the new street sweeper is scheduled to go to the Board on September 26, 2023.

## **CIP'S PLANNED FOR 2023**

- Water main line study contractor's fieldwork is expected to start in early July. The contractor
  is gathering materials now needed for the field work
- Archway design approval needed by the community of Spring Valley Lake. Staff are now working with the SVL MAC and reviewing several potential options. Survey is now complete; legal description and Plat request has been made for both the private parcel easement and the college parcel easement. Next steps pending are to forward legal description/Plat to County RES to draft letters requesting donation of the easements. If parties are not willing or unable to donate, then fair market offer may be necessary
- Lakeview sewage lift station rehab and odor control project 100% of plans and specs received from consultant; the project is scheduled to go to the Board in August of 2023, for approval to advertise for bids
- Design new 2 MG reservoir In the planning phase
- Well #1 & #3 replacement project design a new well #8. Staff are working with the SVL MAC on this project. Still in planning phase

#### **GENERAL BUSINESS**

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

#### https://specialdistricts.munisselfservice.com/

On June 7, 2023, The San Bernardino County filed a Notice of Joinder with the Superior Court of California to join the existing oppositions to ramp down of FPA for the Alto and Este Subareas.

On March 28, 2023, the Board of Supervisors approved a 3.5% rate increase for three years. The new water and sanitation rates will go into effect on July 1, 2023.

The water replacement obligation to private water rights holders and Watermaster for Water Year 2021-22 is \$452,145. The make-up obligation is \$10,395.

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last eight years. The last spill occurred in February 2015. There were no SSO's in July.

During the month of July, 16.84 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VVWRA) and charges to the district for this wastewater treatment service was \$86,703.12.

In July, the total linear feet cleaned of the sewer collection system main pipeline was 3,150.

#### WATER CONSERVATION

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at CountyWaterWise.org.

# **LIFT STATION PUMP HOURS**

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	July	154.8	4.9
Lakeview	July	130.1	4.1
Parkway	July	123.4	3.9

# **WATER PRODUCTION**

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	July	179.3	11.3
3	July	169.5	17.3
5	July	355.2	68.1
6	July	356.6	133.6
7	July	284.0	94.9
			TOTAL: 325.2