

DEPARTMENT OF PUBLIC WORKS

SPECIAL DISTRICTS WATER AND SANITATION DIVISION
222 W. HOSPITALITY LANE, 2ND FLOOR
SAN BERNARDINO, CA 92415
P.O. BOX 11969 • SAN BERNARDINO, CA 92423
OFFICE: (760) 955-9885



STEVE SAMARAS
DIVISION MANAGER

COUNTY SERVICE AREA 64

WATER AND SEWER OPERATIONS REPORT

MAY 2023

DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE

1. The annual cycle of water valve exercising and dead-end flushing for 2023 has started. The totals for May are as follows: valves exercised: 139; hydrants flushed: 57, dead ends flushed: 11, blow offs: 0. (Updates are not available for this report and will be updated in the June 2023 report.)
2. Routine daily maintenance performed at all facilities during normal system checks and logging.
3. During the month of May, Division staff completed 84 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 91 Underground Service Alerts (USA's) called in during the month of May.
5. There were 0 fire flow tests completed during the month of May.
6. There were 0 water permit/meter sets issued in May.
7. There were 0 sewer permits issued in May.
8. There were 0 sewer/water availability letters issued during the month of May.
9. There were 10 emergency call-outs during the month of May.

METER REPLACEMENT PROJECT COMPLETED

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. New customer billing features are currently being worked on. A new mobile application "Eye on Water" is now available for customers.

STREET SWEEPING

Normal street sweeping occurred during the month of May.

CIP'S PLANNED FOR 2023

- Water main line study – contractor's fieldwork is expected to start in early July
- Archway design approval needed by the community of Spring Valley Lake. Staff are now working with the SVL MAC and reviewing several potential options. Survey is now complete and next will be offer letter for easement acquisition.
- Lakeview sewage lift station rehab and odor control project – 100% of plans and specs received from consultant; currently being reviewed internally and will return to consultant with comments by the end of June
- Design new 2 MG reservoir – In planning phase
- Well #1 & #3 replacement project – design a new well #8. Staff are working with SVL MAC on this project

GENERAL BUSINESS

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

<https://specialdistricts.munisselfservice.com/>

On June 7, 2023, The San Bernardino County filed a Notice of Joinder with the Superior Court of California to join the existing oppositions to ramp down of FPA for the Alto and Este Subareas.

On March 28, 2023, the Board of Supervisors approved a 3.5% rate increase for three years. The new water and sanitation rates will go into effect on July 1, 2023.

The water replacement obligation to private water rights holders and Watermaster for Water Year 2021-22 is \$452,145. The make-up obligation is \$10,395.

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last eight years. The last spill occurred in February 2015. There were no SSO's in May.

During the month of May, 17.64 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWRA) and charges to the district for this wastewater treatment service was \$84,094.14.

In May, the total linear feet cleaned of the sewer collection system main pipeline was 2,800.

WATER CONSERVATION

The Division would like to remind customers of the three-day outdoor watering restrictions and that the following State prohibitions are effective until January and may be necessary until June 2023:

- Outdoor watering that lets water run onto sidewalks and other areas (except incidental runoff)
- Washing vehicles without an automatic shutoff nozzle
- Washing hard surfaces like driveways or sidewalks that do not absorb water
- Street cleaning or construction site preparation
- Filling decorative fountains, lakes, or ponds
- Outdoor watering within 48 hours after at least 1/4 inch of rainfall
- Watering ornamental turf on public medians
- Watering non-functional lawns in commercial, industrial, and institutional areas, including common areas of Homeowners Associations (HOAs)

LIFT STATION PUMP HOURS

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	May	159.1	5.1
Lakeview	May	143.2	4.6
Parkway	May	123.4	3.9

WATER PRODUCTION

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	May	133.2	8.3
3	May	127.5	12.9
5	May	289.5	53.5
6	May	280.3	104.0
7	May	238.8	79.0
			TOTAL: 257.7