

DEPARTMENT OF PUBLIC WORKS

SPECIAL DISTRICTS WATER AND SANITATION DIVISION
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STEVE SAMARAS
DIVISION MANAGER

COUNTY SERVICE AREA 64

WATER AND SEWER OPERATIONS REPORT

NOVEMBER 2023

DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE

1. The annual cycle of water valve exercising and dead-end flushing for 2023 has started. The totals through November are as follows: valves exercised: 372; hydrants flushed: 137, dead ends flushed: 46, blow offs: 0.
2. Routine daily maintenance performed at all facilities during normal system checks and logging.
3. During the month of November, Division staff completed 63 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 43 Underground Service Alerts (USA's) called in during the month of November.
5. There were 2 fire flow tests completed during the month of November.
6. There were 0 water permit/meter sets issued in November.
7. There were 0 sewer permits issued in November.
8. There were 0 sewer/water availability letters issued during the month of November.
9. There were 8 emergency call-outs during the month of November.

METER REPLACEMENT PROJECT COMPLETED

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

STREET SWEEPING

Normal street sweeping occurred during the month of November. The Board of Supervisors approved the new street sweeper on September 26, 2023. Staff are currently working on the formal bid process.

CIP'S PLANNED FOR 2023

- Water main line study – contractor's fieldwork started in July. The contractor is gathering materials now needed for the field work.
- Archway design approval needed by the community of Spring Valley Lake. Staff are now working with the SVL MAC and reviewing several potential options. Survey is now complete; legal description and Plat request has been made for both the private parcel easement and the college parcel easement. The legal description/Plat have been sent to County RES to draft letters requesting donation of the easements. If parties are not willing or unable to donate, then fair market offer may be necessary. RES will obtain appraisals and start CEQA process next.
- Lakeview sewage lift station rehab and odor control project – 100% of plans and specs received from consultant; the project was approved by the Board on August 8, 2023, to advertise for bids. The project was awarded and the Project Manager is scheduled to meet with the contractor in mid-December to solidify the Pre-Con and Notice to Proceed.

- Design new 2 MG reservoir – In the planning phase.
- Well #1 & #3 replacement project – design a new well #8. Staff are working with the SVL MAC on this project. Still in planning phase.

GENERAL BUSINESS

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

<https://specialdistricts.munisservice.com/>

The water replacement obligation to private water rights holders and Watermaster for Water Year 2021-22 is \$452,145. The make-up obligation is \$10,395.

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last eight years. The last spill occurred in February 2015. There were no SSO's in November.

During the month of November, 17.56 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWRA) and charges to the district for this wastewater treatment service were \$90,413.11.

In October, the total linear feet cleaned of the sewer collection system main pipeline was 3,500.

WATER CONSERVATION

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at CountyWaterWise.org.

LIFT STATION PUMP HOURS

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	November	141.0	4.8
Lakeview	November	91.6	3.3
Parkway	November	126.9	4.3

WATER PRODUCTION

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	November	29.9	1.8
3	November	25.7	2.5
5	November	227.0	42.8
6	November	211.1	79.8
7	November	169.0	54.5
			TOTAL: 181.4