

DEPARTMENT OF PUBLIC WORKS

SPECIAL DISTRICTS WATER AND SANITATION DIVISION
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INTERIM DIVISION MANAGER

COUNTY SERVICE AREA 64

WATER AND SEWER OPERATIONS REPORT

APRIL 2024

DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE

1. The annual cycle of water valve exercising and dead-end flushing for 2024 has started. The totals through April are as follows: valves exercised: 147; hydrants flushed: 44; dead ends flushed: 10, blow offs: 0.
2. Routine daily maintenance performed at all facilities during normal system checks and logging.
3. During the month of April, Division staff completed 53 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 76 Underground Service Alerts (USA's) called in during the month of April.
5. There were 2 fire flow tests completed during the month of April.
6. There were 3 water permit/meter sets issued in April.
7. There were 3 sewer permits issued in April.
8. There was 1 sewer/water availability letter issued during the month of April.
9. There were 5 emergency call-outs during the month of April.
10. In April, the total linear feet cleaned of the sewer collection system main pipeline was 3,475.

METER REPLACEMENT PROJECT COMPLETED

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

STREET SWEEPING

Normal street sweeping occurred during the month of April. The Board of Supervisors approved the new street sweeper on September 26, 2023. A purchase order was issued in mid-March and the new street sweeper will be delivered in about 120 days.

CIP'S PLANNED FOR 2024

- Water main line study – contractor's fieldwork started in July. The contractor extracted samples from the water main pipelines in 6 locations within the last month. Those samples have been shipped off for analysis. We should have a pipeline longevity report by the end of summer.
- Lakeview sewage lift station rehab and odor control project – 100% of plans and specs received from consultant; the project was approved by the Board on August 8, 2023, to advertise for bids. The project was awarded and the contractor is working on procuring the items needed for the work. Construction is expected to begin in the Fall/Winter of this year due to the long lead time for the electrical components.
- Well #1 & #3 replacement project – design a new well #8. Staff are working with the SVL MAC on this project. Still in planning phase.

- Design new 2 MG reservoir – In the planning phase.
- Archway design approval needed by the community of Spring Valley Lake. Staff are working with the SVL MAC and reviewing several potential options. Surveys of the easements have been completed. The legal description and Plat have been sent to County RESD. RESD is completing the appraisals of the easements this week to determine fair compensation for the easements for Board of Supervisors approval. Per Government Code Section 7267.7, the County is required to offer just compensation for all property acquisitions including easements. RESD will then proceed with negotiations with the property owners. It is up to the property owner to decide whether to donate the easement at no cost after being informed of the appraisal amount. RESD requested and completed CEQA and will be taking the easements and the Notice of CEQA Exemption to the Board of Supervisors to post and file. RESD estimates six to eight months for the easements to be in place.

GENERAL BUSINESS

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

<https://specialdistricts.munisselfservice.com/>

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last nine years. The last spill occurred in February 2015. There were no SSO's in April.

During the month of April, 18.53 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWVRA) and charges to the district for this wastewater treatment service were \$95,452.99.

WATER CONSERVATION

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at CountyWaterWise.org.

LIFT STATION PUMP HOURS

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	April	154.9	5.3
Lakeview	April	119.3	4.1
Parkway	April	117.4	4.0

WATER PRODUCTION

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	April	37.1	2.3
3	April	33.8	3.4
5	April	207.4	40.8
6	April	195.7	75.5
7	April	179.6	58.9
			TOTAL: 150.9