

DEPARTMENT OF PUBLIC WORKS

SPECIAL DISTRICTS WATER AND SANITATION DIVISION
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GREG SNYDER
DIVISION MANAGER

COUNTY SERVICE AREA 64

WATER AND SEWER OPERATIONS REPORT

NOVEMBER 2024

DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE

1. The annual cycle of water valve exercising and dead-end flushing for 2024 has started. The totals through November are as follows: valves exercised: 413; hydrants flushed: 142; dead ends flushed: 23, blow offs: 0.
2. Routine daily inspections performed at all facilities logging and documenting operating parameters.
3. During the month of November, Division staff completed 76 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 54 Underground Service Alerts (USA's) called in during the month of November.
5. There were 0 fire flow tests completed during the month of November.
6. There were 0 water permit/meter sets issued in November.
7. There were 0 sewer permits issued in November.
8. There were 0 sewer/water availability letters issued during the month of November.
9. There were 6 emergency call-outs during the month of November.
10. In November, the total linear feet cleaned of the sewer collection system main pipeline was 2,352.

METER REPLACEMENT PROJECT COMPLETED

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

STREET SWEEPING

Normal street sweeping occurred during the month of November. The Board of Supervisors approved the new street sweeper on September 26, 2023. A purchase order was issued in mid-March and the new street sweeper will be delivered in about 120 days. There is a delay on parts being delivered and it may be another month or two before the sweeper is delivered. The company is currently providing a rental sweeper to use free of cost.

CIP'S PLANNED FOR 2024

- Water Main Line Study – The pipeline longevity report should be finalized by the end of December.
- Lakeview Sewage Lift station Rehab and Odor Control Project – 100% of plans and specs received from consultant; the project was approved by the Board on August 8, 2023, to advertise for bids. The project was awarded, and the contractor is working on procuring the items needed for the work. Construction has been delayed until all materials have been procured. The estimated date of construction is August 2025.

- Well #1 & #3 Replacement Project – design a new well #8. Staff are working with the SVL MAC on this project. In the planning phase.
- Design new 2 MG reservoir – In the planning phase.

GENERAL BUSINESS

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

<https://specialdistricts.munisselfservice.com/>

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last nine years. The last spill occurred in February 2015. There were no SSO's in November.

During the month of November, 19.38 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWVRA) and charges to the district for this wastewater treatment service were \$99,820.12.

WATER CONSERVATION

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at CountyWaterWise.org.

LIFT STATION PUMP HOURS

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	November	133.7	4.6
Lakeview	November	106.6	3.6
Parkway	November	113.7	3.9

WATER PRODUCTION

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	November	54.1	3.4
3	November	22.5	2.2
5	November	235.3	40.4
6	November	220.4	84.3
7	November	163.6	53.5
TOTAL:			183.8