

# DEPARTMENT OF PUBLIC WORKS

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SPECIAL DISTRICTS WATER AND SANITATION DIVISION  
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GREG SNYDER  
DIVISION MANAGER

***COUNTY SERVICE AREA 64***

## **WATER AND SEWER OPERATIONS REPORT**

APRIL 2025

## **DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE**

1. The annual cycle of water valve exercising and dead-end flushing for 2025 has started. The totals through April are as follows: valves exercised: 272; hydrants flushed: 142; dead ends flushed: 38, blow offs: 0.
2. Routine daily inspections performed at all facilities logging and documenting operating parameters.
3. During the month of April, Division staff completed 57 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 42 Underground Service Alerts (USA's) called in during the month of April.
5. There were 0 fire flow tests completed during the month of April.
6. There were 0 water permit/meter sets issued in April.
7. There were 0 sewer permits issued in April.
8. There was 1 sewer/water availability letter issued during the month of April.
9. There were 4 emergency call-outs during the month of April.
10. In April, Division staff cleaned 2,400 feet of the sewer collection system main pipeline.

## **METER REPLACEMENT PROJECT COMPLETED**

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

## **STREET SWEEPING**

Normal street sweeping occurred during the month of April.

## **CIP'S PLANNED FOR 2025**

- Lakeview Sewage Lift station Rehab and Odor Control Project – 100% of plans and specs received from consultant; the project was approved by the Board on August 8, 2023, to advertise for bids. The project was awarded, and the contractor is working on procuring the items needed for the work. Construction has been delayed until all materials have been procured. The estimated date of construction is August 2025.
- Well #1 & #3 Replacement Project – design a new well #8. This project is in the planning phase.
- Design new 2 MG reservoir – In the planning phase.

## **GENERAL BUSINESS**

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

**<https://specialdistricts.munisselfservice.com/>**

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last ten years. The last spill occurred in February 2015. There were no SSO's in April.

During the month of April, 19.32 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWVRA) and charges to the district for this wastewater treatment service were \$114,411.03.

## **WATER CONSERVATION**

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at [CountyWaterWise.org](https://CountyWaterWise.org).

### **LIFT STATION PUMP HOURS**

<b>LIFT STATION</b>	<b>MONTH</b>	<b>TOTAL HOURS</b>	<b>AVERAGE HOURS PER DAY</b>
Catalina	April	154.0	5.1
**Lakeview	April	0	0
Parkway	April	121.6	4.0

**\*\*The Lakeview lift station will be down for a few months for remodel.**

### **WATER PRODUCTION**

<b>WELLS</b>	<b>MONTH</b>	<b>TOTAL HOURS</b>	<b>WATER PRODUCED (AF)</b>
1	April	234.3	14.9
3	April	104.1	9.1
5	April	198.6	37.9
6	April	256.6	98.4
7	April	145.0	46.4
			<b>TOTAL: 206.7</b>