

DEPARTMENT OF PUBLIC WORKS

SPECIAL DISTRICTS WATER AND SANITATION DIVISION
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GREG SNYDER
DIVISION MANAGER

COUNTY SERVICE AREA 64

WATER AND SEWER OPERATIONS REPORT

APRIL 2026

DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE

1. The annual cycle of water valve exercising and dead-end flushing for 2026 has commenced. The totals through April are as follows: valves exercised: 151; hydrants flushed: 76; dead ends flushed: 12.
2. Routine daily inspections performed at all facilities logging and documenting operating parameters.
3. During the month of April, Division staff completed 32 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 61 Underground Service Alerts (USA's) called in during the month of April.
5. There were 0 fire flow tests completed during the month of April.
6. There was 1 water permit/meter set issued in April.
7. There was 1 sewer permit issued in April.
8. There were 2 sewer/water availability letters issued during the month of April.
9. There were 5 emergency call-outs during the month of April.
10. In April, Division staff televised 700 feet and cleaned 3,350 feet of the sewer collection system main pipeline.

EYE ON WATER MOBILE APPLICATION

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

STREET SWEEPING

Normal street sweeping occurred during the month of April.

CIP'S PLANNED FOR 2026

- Well #1 & #3 Replacement Project – design a new well #8. This project is in the planning phase.
- Design new 2 MG reservoir – In the planning phase.

GENERAL BUSINESS

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

<https://specialdistricts.munisselfservice.com/>

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last 11 years. The last spill occurred in February 2015. There were no SSO's in April.

During the month of April, 19.69 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWRA) and charges to the district for this wastewater treatment service were \$134,154.71.

WATER CONSERVATION

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at <https://waterwise.sbcounty.gov/>.

LIFT STATION PUMP HOURS

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	April	141.5	4.7
Lakeview	April	199.3	6.6
Parkway	April	139.6	4.6

WATER PRODUCTION

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	April	80.4	4.9
3	April	32.1	3.1
5	April	256.9	49.0
6	April	262.9	99.3
7	April	198.8	64.1
			TOTAL: 220.4