

DEPARTMENT OF PUBLIC WORKS

SPECIAL DISTRICTS WATER AND SANITATION DIVISION
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GREG SNYDER
DIVISION MANAGER

COUNTY SERVICE AREA 64

WATER AND SEWER OPERATIONS REPORT

JANUARY 2025

DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE

1. The annual cycle of water valve exercising and dead-end flushing for 2025 has started. The totals through January are as follows: valves exercised: 66; hydrants flushed: 31; dead ends flushed: 10, blow offs: 0.
2. Routine daily inspections performed at all facilities logging and documenting operating parameters.
3. During the month of January, Division staff completed 68 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 47 Underground Service Alerts (USA's) called in during the month of January.
5. There were 3 fire flow tests completed during the month of January.
6. There was 1 water permit/meter set issued in January.
7. There was 1 sewer permit issued in January.
8. There were 2 sewer/water availability letters issued during the month of January.
9. There were 2 emergency call-outs during the month of January.
10. In January, Division staff did not clean/televise the sewer collection system main pipeline.

METER REPLACEMENT PROJECT COMPLETED

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

STREET SWEEPING

In January, street sweeping was not completed due to the existing sweeper being INOP and the new sweeper was not registered with the DMV.

CIP'S PLANNED FOR 2025

- Water Main Line Study – The Study has been completed and was sent to the SWRCB on January 21, 2025, for review.
- Lakeview Sewage Lift station Rehab and Odor Control Project – 100% of plans and specs received from consultant; the project was approved by the Board on August 8, 2023, to advertise for bids. The project was awarded, and the contractor is working on procuring the items needed for the work. Construction has been delayed until all materials have been procured. The estimated date of construction is August 2025.
- Well #1 & #3 Replacement Project – design a new well #8. Staff are working with the SVL MAC on this project. In the planning phase.
- Design new 2 MG reservoir – In the planning phase.

GENERAL BUSINESS

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

<https://specialdistricts.munisselfservice.com/>

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last ten years. The last spill occurred in February 2015. There were no SSO's in January.

During the month of January, 19.48 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWVRA) and charges to the district for this wastewater treatment service were \$115,405.98.

WATER CONSERVATION

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at CountyWaterWise.org.

LIFT STATION PUMP HOURS

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	January	150.3	4.8
Lakeview	January	108.9	3.5
Parkway	January	277.9	8.9

WATER PRODUCTION

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	January	56.9	3.6
3	January	30.4	2.2
5	January	175.1	33.0
6	January	180.7	64.4
7	January	102.7	36.5
			TOTAL: 139.7