

# DEPARTMENT OF PUBLIC WORKS

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SPECIAL DISTRICTS WATER AND SANITATION DIVISION  
222 W. HOSPITALITY LANE, 2<sup>ND</sup> FLOOR  
SAN BERNARDINO, CA 92415  
P.O. BOX 11969 • SAN BERNARDINO, CA 92423  
OFFICE: (760) 955-9885



GREG SNYDER  
DIVISION MANAGER

***COUNTY SERVICE AREA 64***

**WATER AND SEWER OPERATIONS REPORT**

JANUARY 2026

## **DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE**

1. The annual cycle of water valve exercising and dead-end flushing for 2026 has commenced. The totals through January are as follows: valves exercised: 49; hydrants flushed: 32; dead ends flushed: 5.
2. Routine daily inspections performed at all facilities logging and documenting operating parameters.
3. During the month of January, Division staff completed 75 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 51 Underground Service Alerts (USA's) called in during the month of January.
5. There were 0 fire flow tests completed during the month of January.
6. There was 1 water permit/meter set issued in January.
7. There was 1 sewer permit issued in January.
8. There was 1 sewer/water availability letter issued during the month of January.
9. There were 4 emergency call-outs during the month of January.
10. In January, Division staff cleaned 3,350 feet of the sewer collection system main pipeline.

## **EYE ON WATER MOBILE APPLICATION**

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

## **STREET SWEEPING**

Normal street sweeping occurred during the month of January.

## **CIP'S PLANNED FOR 2026**

- Well #1 & #3 Replacement Project – design a new well #8. This project is in the planning phase.
- Design new 2 MG reservoir – In the planning phase.

## **GENERAL BUSINESS**

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

**<https://specialdistricts.munisselfservice.com/>**

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last ten years. The last spill occurred in February 2015. There were no SSO's in January.

During the month of January, 20.37 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWVRA) and charges to the district for this wastewater treatment service were \$138,768.96.

### **WATER CONSERVATION**

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at <https://waterwise.sbcounty.gov/>.

### **LIFT STATION PUMP HOURS**

<b>LIFT STATION</b>	<b>MONTH</b>	<b>TOTAL HOURS</b>	<b>AVERAGE HOURS PER DAY</b>
Catalina	January	154.6	4.9
Lakeview	January	229.3	7.3
Parkway	January	126.7	4.0

### **WATER PRODUCTION**

<b>WELLS</b>	<b>MONTH</b>	<b>TOTAL HOURS</b>	<b>WATER PRODUCED (AF)</b>
1	January	33.9	2.0
3	January	14.1	1.3
5	January	177.8	32.8
6	January	182.0	68.3
7	January	83.4	29.8
			<b>TOTAL: 134.2</b>