

DEPARTMENT OF PUBLIC WORKS

SPECIAL DISTRICTS WATER AND SANITATION DIVISION
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GREG SNYDER
DIVISION MANAGER

COUNTY SERVICE AREA 64

WATER AND SEWER OPERATIONS REPORT

MAY 2026

DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE

1. The annual cycle of water valve exercising and dead-end flushing for 2026 has commenced. The totals through May are as follows: valves exercised: 163; hydrants flushed: 94; dead ends flushed: 13.
2. Routine daily inspections performed at all facilities logging and documenting operating parameters.
3. During the month of May, Division staff completed 79 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 31 Underground Service Alerts (USA's) called in during the month of May.
5. There were 0 fire flow tests completed during the month of May.
6. There were 0 water permit/meter sets issued in May.
7. There were 0 sewer permits issued in May.
8. There were 2 sewer/water availability letters issued during the month of May.
9. There were 12 emergency call-outs during the month of May.
10. In May, Division staff cleaned 3,450 feet of the sewer collection system main pipeline.

EYE ON WATER MOBILE APPLICATION

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

STREET SWEEPING

Normal street sweeping occurred during the month of May.

CIP'S PLANNED FOR 2026

Water and Sewer System Improvements

CSA 64 continues to invest in the maintenance, repair, and replacement of critical water and wastewater infrastructure to ensure reliable service, regulatory compliance, and long-term sustainability of the system.

Recently Completed Projects

SCADA System Improvements

Following the 2025 Reservoir 1 overflow incident, the District completed significant upgrades to the Supervisory Control and Data Acquisition (SCADA) system. These improvements enhance

monitoring, alarm notifications, communications reliability, and automatic operational controls, reducing the risk of future overflow events and improving system reliability.

Water Tank Rehabilitation

The rehabilitation of Reservoirs 2A and 2B has been completed. The project included recoating, structural repairs, and maintenance improvements designed to extend the life of these critical storage facilities and protect water quality.

Security Gate Improvements

Security upgrades have been completed at critical water and wastewater facilities. These improvements enhance protection of public infrastructure, improve employee safety, and reduce the risk of unauthorized access.

Lakeview Lift Station Improvements

Improvements to the Lakeview Lift Station have been completed, increasing reliability of the wastewater collection system and reducing the potential for service disruptions.

Upcoming Projects

Reservoir 1B

The District is planning construction of an additional water storage reservoir to improve emergency water storage capacity, system reliability, and fire protection capabilities.

Well 8 Development

A new groundwater production well is being designed to provide additional water supply capacity and improve operational flexibility during emergencies and peak demand periods.

Wells 5 and 6 Flood Protection

Improvements are planned to protect critical water production facilities from potential flooding and storm-related damage.

Sewer System Rehabilitation

The District is evaluating and prioritizing aging sewer pipelines for replacement to reduce maintenance costs, prevent sewer overflows, and improve overall system reliability.

Why Some Projects Have Not Started Construction Yet

Many residents see projects listed in the Capital Improvement Program and understandably expect construction to begin immediately. However, public infrastructure projects must follow a required process before work can begin.

Projects currently in planning or design must first:

- Complete engineering and environmental reviews.
- Obtain necessary permits.
- Receive Board of Supervisors authorization to advertise for bids.

- Be publicly advertised for competitive bidding.
- Undergo contractor bid evaluation and selection.
- Return to the Board of Supervisors for contract award approval.
- Complete contract execution before construction can begin.

These steps help ensure transparency, regulatory compliance, and responsible use of public funds.

What This Means for Customers

The District has already completed several major infrastructure improvements and continues to move forward with additional projects designed to:

- Improve water system reliability.
- Enhance emergency preparedness.
- Maintain regulatory compliance.
- Protect public health.
- Extend the life of existing infrastructure.
- Reduce long-term maintenance costs.
- Ensure sustainable water and wastewater service for future generations.

While some projects may take several years to move from planning to construction, they remain important investments in maintaining a safe, reliable, and resilient water and wastewater system for the Spring Valley Lake community.

GENERAL BUSINESS

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

<https://specialdistricts.munisselfservice.com/>

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last 11 years. The last spill occurred in February 2015. There were no SSO's in May.

During the month of May, 20.49 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWRA) and charges to the district for this wastewater treatment service were \$139,599.04.

WATER CONSERVATION

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;

- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at <https://waterwise.sbcounty.gov/>.

LIFT STATION PUMP HOURS

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	May	147.5	4.7
Lakeview	May	228.0	7.3
Parkway	May	139.1	4.4

WATER PRODUCTION

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	May	124.5	8.6
3	May	61.7	6.1
5	May	305.0	58.5
6	May	310.0	116.8
7	May	248.8	80.3
			TOTAL: 270.3