

DEPARTMENT OF PUBLIC WORKS

SPECIAL DISTRICTS WATER AND SANITATION DIVISION
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GREG SNYDER
DIVISION MANAGER

COUNTY SERVICE AREA 64

WATER AND SEWER OPERATIONS REPORT

NOVEMBER 2025

DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE

1. The annual cycle of water valve exercising and dead-end flushing for 2025 has started. The totals through November are as follows: valves exercised: 636; hydrants flushed: 292; dead ends flushed: 68, blow offs: 0.
2. Routine daily inspections performed at all facilities logging and documenting operating parameters.
3. During the month of November, Division staff completed 49 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 42 Underground Service Alerts (USA's) called in during the month of November.
5. There were 0 fire flow tests completed during the month of November.
6. There was 1 water permit/meter set issued in November.
7. There was 1 sewer permit issued in November.
8. There were 0 sewer/water availability letters issued during the month of November.
9. There were 8 emergency call-outs during the month of November.
10. In November, Division staff cleaned 3,550 feet and televised 6,077 feet of the sewer collection system main pipeline.

EYE ON WATER MOBILE APPLICATION

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application "Eye on Water" is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

STREET SWEEPING

Normal street sweeping occurred during the month of November.

CIP'S PLANNED FOR 2025

- Recoating Tanks 2A and 2B Project is focused on refurbishing two water storage tanks—Tank 2A and Tank 2B. Location: County Service Area 64 Shop, 17470 Alder St., Hesperia, CA. Tank Specifications: Tank 2A: 0.67 million gallons, 60 ft diameter × 32 ft height and Tank 2B: 1.0 million gallons, 75 ft diameter × 32 ft height. Tank 2A is completed and Tank 2 B is in process.

Scope of Work includes:

- Surface preparation and recoating of tank interiors and exteriors; structural modifications to meet current safety and health codes
- Structural modifications to meet current safety and health codes
- Recoating of internal and exterior coatings

- Lakeview Sewage Lift Station Rehab and Odor Control Project – Construction began in late March 2025. The project has been completed.
- Well #1 & #3 Replacement Project – design a new well #8. This project is in the planning phase.
- Design new 2 MG reservoir – In the planning phase.

GENERAL BUSINESS

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

<https://specialdistricts.munisselfservice.com/>

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last ten years. The last spill occurred in February 2015. There were no SSO's in November.

During the month of November, 20.48 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VWRA) and charges to the district for this wastewater treatment service were \$139,506.29.

WATER CONSERVATION

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at <https://waterwise.sbcounty.gov/>.

LIFT STATION PUMP HOURS

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	November	150.1	5.1
Lakeview	November	202.2	6.9
Parkway	November	117.3	4.0

WATER PRODUCTION

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	November	337.7	20.7
3	November	322.5	30.9
5	November	211.7	38.4
6	November	229.3	85.5
7**	November	NIS	NIS
			TOTAL: 175.5

**Well 7 Not in Service Pending Repairs