DEPARTMENT OF PUBLIC WORKS

SPECIAL DISTRICTS WATER AND SANITATION DIVISION
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GREG SNYDER
DIVISION MANAGER

COUNTY SERVICE AREA 64

WATER AND SEWER OPERATIONS REPORT

October 2026

DISTRIBUTION/COLLECTION SYSTEM MAINTENANCE

1. The annual cycle of water valve exercising and dead-end flushing for 2026 has commenced. The totals through October are as follows: valves exercised: 556; hydrants flushed: 290; dead ends flushed: 44.
2. Routine daily inspections performed at all facilities logging and documenting operating parameters.
3. During the month of October, Division staff completed 56 service orders, which consisted of meter re-reads, status checks, disconnects, reconnects, meter leaks, meter repairs, and meter replacements.
4. There were 57 Underground Service Alerts (USA's) called in during the month of October.
5. There were 0 fire flow tests completed during the month of October.
6. There was 1 water permit/meter set issued in October.
7. There was 1 sewer permit issued in October.
8. There were 0 sewer/water availability letters issued during the month of October.
9. There were 5 emergency call-outs during the month of October.
10. In October, Division staff televised 3,850 feet and cleaned 2,225 feet of the sewer collection system main pipeline.

EYE ON WATER MOBILE APPLICATION

As a courtesy to our customers that have been upgraded to the new meters, Division staff are notifying them when the system sends a continuous use alert indicating a potential leak. A new mobile application “Eye on Water” is now available for customers. The mobile application will allow customers to keep an eye on their water usage.

STREET SWEEPING

Normal street sweeping occurred during the month of October.

CIP’S PLANNED FOR 2026

Projects in Planning, Design, or Preparation for Construction

Reservoir 1B

Reservoir 1B is in the design phase, with engineering design approximately 80% complete. Final design, applicable environmental review and permitting, and construction funding and contracting approvals are needed before construction can begin.

Well 8 Development

A Request for Proposals (RFP) has been prepared for professional hydrogeologic and engineering design services.

The proposed work includes evaluating potential well sites, groundwater availability and quality, treatment needs, and environmental requirements, along with preparing construction plans, specifications, and cost estimates. The proposed design target is 1,000 gallons per minute, subject to aquifer testing and confirmation of sustainable production capacity.

These evaluations and design activities must be completed before the project can proceed to construction bidding.

Wells 5 and 6 Flood Protection and Electrical Upgrades

Planned work includes raising the well pedestals, replacing above-ground pumping equipment and piping, upgrading electrical and SCADA control systems, and improving chlorine storage buildings and protective shade structures.

The September 2026 project schedule targets completion of final construction and bid documents by December 18, 2026. Following completion and approval of those documents, the project will proceed through the required authorization and competitive bidding process for construction.

Sewer System Rehabilitation

The sewer system rehabilitation project is in the RFP development stage. Staff is preparing the scope of work and proposal requirements for the planned rehabilitation of aging sewer pipelines.

CIP Project Process—High-Level Overview

1. **Initiation and Budgeting:** Identify the need, define the preliminary scope, and obtain management and Board budget approval.
2. **Planning and Design:** Complete engineering, environmental review, and necessary permits.
3. **Procurement:** Advertise the RFP or construction bid package and evaluate submissions.
4. **Contract Approval:** Obtain required award approvals, execute the contract, and authorize work.
5. **Project Delivery:** Perform design or construction, with ongoing reviews and inspections.
6. **Closeout:** Complete final acceptance, documentation, and financial reporting.

Budget approval alone does not authorize construction. Separate procurement and approval steps may be required for design and construction.

GENERAL BUSINESS

Customers now have access to an account portal and autopay option. Please visit the link below to find out more about the online payment portal that is now available.

https://specialdistricts.munisselfservice.com/

No Sanitary Sewer Overflows (SSO's) have occurred in the district for the last 11 years. The last spill occurred in February 2015. There were no SSO's in October.

During the month of October, 19.66 million gallons of sewage were pumped to the Victor Valley Wastewater Reclamation Authority (VVWRA) and charges to the district for this wastewater treatment service were $143,319.51.

WATER CONSERVATION

On March 24, 2023, the Governor signed Executive Order N-5-23 proclaiming the end of Stage 2 water restrictions. Therefore, on May 23, 2023, the Board of Supervisors approved to rescind Stage 2 – Drought Alert and adopt a new resolution declaring Stage 1 – Drought Watch for all CSAs in accordance with the Water Conservation Program Ordinance No. SD-15-04 and the Governor's Executive Order N-5-23.

We ask that you continue to adhere to Executive Order B-37-16, "Making Conservation a California Way of Life" restrictions that prohibit wasteful practices such as:

- Hosing off sidewalks, driveways and other hardscapes;
- Washing automobiles with hoses not equipped with a shut-off nozzle;
- Using non-recirculated water in a fountain or other decorative water feature;
- Watering lawns in a manner that causes runoff, or within 48 hours after measurable precipitation; and
- Irrigating ornamental turf on public street medians

Please note that outdoor irrigation is limited to 4-days per week and the summer/winter watering times will remain in effect.

For additional information, please visit our website at waterwise.sbcounty.gov/.

LIFT STATION PUMP HOURS

LIFT STATION	MONTH	TOTAL HOURS	AVERAGE HOURS PER DAY
Catalina	October	144.3	4.6
Lakeview	October	218.9	7.0
Parkway	October	124.0	4.0

WATER PRODUCTION

WELLS	MONTH	TOTAL HOURS	WATER PRODUCED (AF)
1	October	175.7	10.9
3	October	157.7	15.1
5	October	227.9	43.3
6	October	329.4	122.9
7	October	147.3	46.5

	TOTAL: 238.7