



Department of Public Works

- Flood Control
- Operations
- Solid Waste Management
- Special Districts
- Surveyor
- Transportation

Noel Castillo, P.E.
Director

Byanka Velasco, P.E.
Assistant Director

David Doublet, M.S., P.E.
Assistant Director

RENT AND UTILITY ASSISTANCE PROVIDERS

Updated: 03/18/2025

This list of Rent and Utility Assistance Service Providers is being provided to support the communities we serve. Assistance with Rent and Utility Payments are provided by the following agencies for all unincorporated areas of the County, including Spring Valley Lake, Oak Hills, and Oro Grande.

Name	Phone Number	Notes
Home Energy Assistance Program (HEAP)	(909) 723-1620	Help with payment of utility bills only if living in San Bernardino County.
Catholic Charities	(909) 880-3625	Serving San Bernardino County.
United Way	Dial 211 or (888) 435-7565	Serving San Bernardino County.

If you have any questions or concerns, please contact San Bernardino County Public Works – Special Districts Water and Sanitation Division Office at (760) 955-9885.

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