Privacy Policy for SD Parks Explorer (Effective: July 7, 2026)

This Privacy Policy describes how the San Bernardino County Department of Public Works - Special Districts, 222 West Hospitality Ln, San Bernardino, CA 92415, collects, uses and protects information when you use the SD Parks Explorer app. This Policy applies only to information processed through the SD Parks Explorer app.

Information The County Collects

San Bernardino County (County) designed the County Special Districts (SD) Parks Explorer app to minimize data collection. The County does not require users to provide names, email addresses, account information, or other information to create a user account. When you enable location services, the app processes Location Data and related technical information as described below to provide location-based features.

Location Data

If you opt in, the app may process your device's location using GPS (Global Positioning System), IP address, device sensor data, and nearby Wi-Fi, Bluetooth, and cell tower signals while you use the app to show nearby parks and provide navigation. Location Data used by the app is processed in real time and is not stored on County servers. "Location Data" means precise geolocation information from your device (for example, GPS coordinates) and related signals used to estimate location (such as Wi-Fi, Bluetooth, and cell tower signals). "Device Information" means information such as device type, operating system, app version, and IP address.

The app uses Apple and/or Google location and mapping services, depending on your device and the features you use. These services may receive standard device or network information, such as IP address, device type, operating system, and app version, to provide maps and routing. Please review your device settings and the applicable provider's privacy information for additional controls and information about how that provider handles data.

The County does not control the privacy practices or retention practices of third-party location, mapping, or platform services. Information provided to those services may be handled in accordance with their applicable privacy policies and terms.

Data Sharing and Third Parties

The County uses information processed by the app to provide location-based features, including showing nearby parks and providing navigation, and to support the performance, reliability, and compatibility of the app.

The County does not sell personal information, and the County does not share personal information for cross-context behavioral advertising. The County does not use third-party analytics. Information may be provided to service providers that support core app functions, including location and mapping services, and may be disclosed when required by law or legal process or when reasonably necessary to protect public safety or prevent misuse of the app.

Third-Party Services (such as Apple and Google mapping and location services) may collect or receive information directly from your device in accordance with their own privacy policies. The County does not control those Third-Party Services' privacy practices.

Data Retention

The County does not store Location Data on County servers. The County does not maintain user profiles or accounts through the app. Information processed by third-party location, mapping, or platform services may be subject to those providers' applicable retention practices.

Data Security

The County uses reasonable administrative, technical, and organizational measures appropriate to the Location Data processed by the app, as applicable. Because Location Data information is not stored on County servers, the app is designed to minimize the amount of Location Data retained by the County.

User Controls

You may disable location access at any time through your device settings. App location-based features will not function without location access.

The app is designed to minimize the collection and retention of personal information. If you believe the County holds personal information about you in connection with the app, you may contact us using the contact information below. The County will respond to privacy-related requests as required by applicable California law. Because the app does not require user accounts and the County does not maintain user profiles through the app, the County may not be able to associate certain information with a particular individual.

Children's Privacy

The app does not impose an age restriction. The app does not require users, including children, to provide names, email addresses, or account information. Location access is controlled by the device operating system. When location is enabled, Location Data is processed as described in this Privacy Policy and is not stored on County servers.

Changes to This Policy

The County may update this Privacy Policy as the app, its features, or its information practices change. If the County makes material changes, the County will provide in-app notice or other appropriate notice and update the effective date. Changes to the app's data collection, location processing, third-party services, analytics, hosting, or other material information practices will be reviewed for consistency with applicable County requirements before implementation.

Contact Us

If you have questions about this Privacy Policy or believe you have a privacy-related request concerning the app, please contact:

San Bernardino County Department of Public Works - Special Districts
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San Bernardino, CA 92415
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https://specialdistricts.sbcounty.gov/parks-and-recreation/